

Healthwatch Stoke-on-Trent Advisory Board Thursday 01 July 2021 – Virtual meeting Public Board Meeting Agenda

HW Advisory Public Board meetings include an opportunity for members of the public to feedback issues about local Health and Social Care issues at the end of the meeting.

Welcome and Apologies Declaration of Interests Minutes and Action log from Public Board Meeting held on 20 April 2021 Work Programme Project Updates	(Paper, Verbal etc) Enc 1 and 2	(Noting, Decision etc)	Presenter Chair
Declaration of Interests Minutes and Action log from Public Board Meeting held on 20 April 2021			
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	Enc 1 and 2		All
Work Programme Project Updates		Approval and noting	Chair
For the Chief Officer to update the Board and Public on the work undertaken to deliver the Work Programme including the Enter and View Programme	Verbal	Noting	CEO
Meeting feedback reports by HAB members/ staff/ LHM For the HAB members/ meeting attendees to present their meeting feedback reports and to update the Board and Public including, feedback from the Health and Well-being Boards, Health and Social Care Overview and Scrutiny Committees, CCG/Acute Trust Board/Community services trust board, Safeguarding Board, Primary Care Commissioning Committee and other Strategic meetings and community feedback	Verbal	Noting	CEO/ Board members
Intelligence/Feedback update — public issues A report on the issues that are being reported to HW by the public, any feedback from partners and meetings with them and any operational meetings attended by the CEO of Healthwatch Stoke-on-Trent.	Enc 3	Noting	CEO/LJ
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Publish a report/ agree a recommendation made in a report: Primary Care Report Virtual visit to Davlyn House Annual Report 2020 – 2021	Enc 4 Enc 5 Enc 6	Approval	
Request information from commissioners/ providers			
Which premises to Enter and View and when (Completion of the Enter and View visit checklist is required)	Enc 5	Decision	CEO / Chair
Decision about subcontracting/ commissioned work			
Whether to report a matter concerning your activities to another persones. CCG, Voluntary Sector, another Healthwatch, Advocacy services			
Refer a matter to Overview and Scrutiny committee			
Breach/s of the decision-making process			
Health and Social Care Issues from the public			Chair
Any other business			Chair
Date and Time of Next Meetings: • 21 October 10am			
	Meeting feedback reports by HAB members/ staff/ LHM For the HAB members/ meeting attendees to present their meeting feedback reports and to update the Board and Public including, feedback from the Health and Well-being Boards, Health and Social Care Overview and Scrutiny Committees, and to update the Board and Public including, feedback from the Health and Well-being Boards, Health and Social Care Overview and Scrutiny Committees, and Well-being Board, Community services trust board, Safeguarding Board, Primary Care Commissioning Committee and other Strategic meetings and community feedback Intelligence/Feedback update — public issues A report on the issues that are being reported to HW by the public, any feedback from partners and meetings with them and any operational meetings attended by the CEO of Healthwatch Stoke-on-Trent. Decisions to be made by the Advisory Board Escalation to HW England/ CQC Publish a report/ agree a recommendation made in a report: Primary Care Report Virtual visit to Davlyn House Annual Report 2020 — 2021 Request information from commissioners/ providers Which premises to Enter and View and when (Completion of the Enter and View visit checklist is required) Decision about subcontracting/ commissioned work Whether to report a matter concerning your activities to another persones. CCG, Voluntary Sector, another Healthwatch, Advocacy services Which health and social care services HW is looking at for priority project Refer a matter to Overview and Scrutiny committee Breach/s of the decision-making process Health and Social Care Issues from the public Any other business Date and Time of Next Meetings:	Verbal Weeting feedback reports by HAB members/ staff/ LHM For the HAB members/ meeting attendees to present their meeting feedback reports and to update the Board and Public including, feedback from the Health and Well-being Boards, Health and Social Care Overview and Scrutiny Committees, CCG/Acute Trust Board/Community services trust board, Safeguarding Board, Primary Care Commissioning Committee and other Strategic meetings and rommunity feedback Intelligence/Feedback update — public issues A report on the issues that are being reported to HW by the public, any feedback from partners and meetings with them and any operational meetings attended by the CEO of Healthwatch Stoke-on-Trent. Decisions to be made by the Advisory Board Escalation to HW England/ CQC Publish a report/ agree a recommendation made in a report: Primary Care Report Annual Report 2020 — 2021 Request information from commissioners/ providers Which premises to Enter and View and when (Completion of the Enter and View visit checklist is required) Decision about subcontracting/ commissioned work Whether to report a matter concerning your activities to another personage. CCG, Voluntary Sector, another Healthwatch, Advocacy services Which health and social care services HW is looking at for priority project Refer a matter to Overview and Scrutiny committee Breach/s of the decision-making process Health and Social Care Issues from the public Any other business Date and Time of Next Meetings: 21 October 10am	Noting Programme Project Updates For the Chief Officer to update the Board and Public on the work undertaken to deliver the Work Programme including the Enter and View Programme Weeting feedback reports by HAB members/ staff/ LHM For the HAB members/ meeting attendees to present their meeting feedback peoprts and to update the Board and Public including, feedback from the Health and Well-being Boards, Health and Social Care Overview and Scrutiny Committees, Toc/Acute Trust Board/Community services trust board, Safeguarding Board, Promary Care Commissioning Committee and other Strategic meetings and Promounting feedback Intelligence/Feedback update — public issues A report on the issues that are being reported to HW by the public, any feedback rome partners and meetings with them and any operational meetings attended by the CEO of Healthwatch Stoke-on-Trent. Decisions to be made by the Advisory Board Escalation to HW England/ CQC Publish a report/ agree a recommendation made in a report: Primary Care Report Virtual visit to Davlyn House Annual Report 2020 — 2021 Enc 6 Request information from commissioners/ providers Which premises to Enter and View and when (Completion of the Enter and View visit checklist is required) Decision about subcontracting/ commissioned work Whether to report a matter concerning your activities to another person-exp. CCG, Voluntary Sector, another Healthwatch, Advocacy services Which health and social care services HW is looking at for priority project Refer a matter to Overview and Scrutiny committee Breach, of the decision-making process Geleath and Social Care Issues from the public Any other business Date and Time of Next Meetings: 21 October 10am

Chair – Healthwatch Advisory Board Chair

CEO - Chief Executive Officer